



**SERVICES FOR  
INDEPENDENT  
LIVING**

# Home care support



**Support for disabled and  
older people to live at home  
safely and independently**

Care and support plans are based on an individual assessment of each person's unique needs and circumstances.



*"Having control and the freedom to choose what to do has really changed my life"*



*"Being able to keep my independence has been brilliant, thank you SIL"*

## Who is the service for?

- People with learning difficulties or autistic spectrum disorders.
- People with physical impairments or health care needs such as Multiple Sclerosis, Parkinson's Disease or brain injury.
- People with dementia.
- People with mental health needs.
- Anyone who requires support to live at home.



## What services are available?

- One to one, 24hours, 7 days a week support
- Palliative care.
- Dementia care.
- Respite and short breaks.
- Hospital discharge and regaining independence.
- Assistance to access education, training and employment and social activities.
- Personal care - e.g. catheter care, healthcare, oxygen facilitation.
- Practical support with daily tasks, paying bills and maintaining a home.





## Providing and maintaining an excellent service

- Value for money - an individually designed service at a fair price.
- Each client has their own team of support workers and a team co-ordinator.
- Training for support workers emphasising the rights and choices of individuals.
- Staff receive health and safety training including impairment specific training to meet individual customer needs.
- Thorough recruitment process includes full checks and references.
- Founded in 1997, SIL is experienced in providing care and support to a very wide range of people.
- A 'not for profit' company motivated to provide consistent best quality service at all times.
- Our high quality service is exemplified by our high customer and staff retention rates.
- 24 hour back up and On Call support.

*At SIL we are proud that people who use our services are involved in running the organisation as they understand the need for reliable, person-centred, adaptable staff who are prepared to 'go the extra mile'.*





## What happens next?

Free, no obligation, home visit to discuss your needs

If you decide that the Independent Living Service is for you, our first meeting is about understanding your requirements. From there, an allocated member of staff co-ordinates the process of setting up your service and stays in regular contact with you and your family throughout. This person will remain in contact once your support is in place.

We will:

- Create a person centred care plan and risk assessment.
- Cost the plan.
- Recruit a team of staff (the client is involved in selection).
- Train staff to meet your specific requirements.
- Commence service.

We will remain in contact once your support is in place to ensure that all aspects of the support package are reviewed and amended if necessary. This ensures that the support we provide is of the highest quality and that our team are helping the client to reach their personal goals and outcomes.

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