REGISTERED COMPANY NUMBER: 04624968 (England and Wales)
REGISTERED CHARITY NUMBER: 1099020

Report of the Trustees and

Financial Statements

for the Year Ended 31 March 2026

for

Services for Independent Living

DJH Audit Limited
Statutory Auditors
2 Wyevale Business Park
Kings Acre
Hereford
Herefordshire
HR4 7BS

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for the Year Ended 31 March 2026

Services for Independent Living

Services for Independent Living

Chair's Report
for the Year Ended 31 March 2026

Thanks to our outgoing Chair - Angie Higham
As the incoming Chair of SIL I would like to thank Angie Higham for the five years she served as Chair. Angie brought her lived experience and incredible insight to the role during a particularly challenging period and was always well regarded by everyone who came into contact with her. Angie's leadership, dedication and loyalty to SIL will not be forgotten. Thank you on behalf of everyone at SIL.

New Chair - October 2025
As I take over the role I understand the privilege it is to Chair such an extraordinary, values-driven organisation. Since being appointed in October 2025 I have been impressed by everyone I have met and by all the interactions with the team. The trust our service users show to our team members is unmatched and the dedication they show every day is a credit to SIL.

A week in the life of SIL
In 2025/26, SIL has had over 140 dedicated individuals working tirelessly to do the right thing every day for our service users. Supported living and homecare supported 80 service users each week, going out of their way to meet our service users' needs, and homecare staff travelled 1,600 miles per week making service user calls. Back in the office we manage 385 direct payments every week, providing a much-needed back-office payments service to everyone we serve. After all, this is where SIL started and it remains at the heart of our operation.
SIL is a big, complex operation to manage and we never forget we are dealing with individuals and their own needs.

Supported, professionally managed, always providing clear direction
The Trustees give of their time willingly and voluntarily and I would like to thank them all for the commitment they give to SIL. It's not always easy and Trustees are often faced with challenging decisions to take on behalf of the organisation. I would like to take this opportunity of thanking them for what they each do, week in, week out.

SIL leadership is experienced and well connected
Our organisation is led by a strong, experienced and very capable leadership team working alongside our well connected and very able Chief Executive, Euan McPherson. I have been impressed by the way they work together as a senior team, always directed by a clear focus on our goals and values.

Future direction and strategy is in good hands
Whilst the team and leadership is in good shape today, we must never be complacent. We are acutely aware of the changing landscape we operate in and know very well the financial challenges affecting the future provision of social care.
We will stay agile, focused on innovation and committed to changing what we do to meet new demands. This is not a time to stay still and assume everything will continue the same way. Our approach to managing change is clear and the leadership we have in place puts us in a good position to adapt to a changing future.

Future funding is critical
We are always grateful to everyone who provides funds to keep SIL in operation. We recognise we need to continue to earn the right to do what we do and we commit to delivering first class service and going above and beyond for our service users every day.
We remain well funded and financially strong. Our costs are well controlled and the Board is confident we are in a good position to address the challenges we will undoubtedly face in the years ahead.

Final word
My thanks go to everyone at SIL in this our 30th year for their hard work and dedication, to our wonderful service users for the trust you put in us and to all our partners, funders and friends who keep us going.

Here's to the next 30 years.

Nick Green
Chair

Services for Independent Living

Chief Executive's Summary
for the Year Ended 31 March 2026

Welcome to our Annual Report and Accounts for 2025/26. I hope you find the contents interesting.

Last year (2024/25) we reported a deficit of £52,870. For this year (2025/26) we are reporting a surplus of £6,405 overall and a surplus of £11,674 on our unrestricted funds. This includes one off payments for:
- Charitable Aims Funds £6,067
- Mouth Tools Project £13,020

Recruitment and retention of staff is always a challenge in the social care sector. During 2024/25 our staff numbers reduced from 148 to 141. During 2025/26 it was good to see these numbers increase back to 147. The more staff we have the more hours we can provide for our services users and for the Council.

For 2025/26 we were able to award a 6% pay increase for all staff. We would have liked to pay more but from April 2025 the Government increased the rates for Employers National Insurance contributions and we had to budget for this additional cost. In 2025/26 we paid £333k in Employers National Insurance. In the previous year we paid £227k. Adjusting for the pay award the increase was over £90,000 - the equivalent of a 3% pay rise for all staff.

From April 2025 the Council increased their rates. We were very grateful for this increase although it didn't cover the total increased costs from both the National Living Wage increase and the increase in Employers National Insurance costs. Most of social care is provided through local authorities, and the funding increases the local authorities are given by government do not cover the increase in social care costs.

The majority of costs in social care are for wages. Over the last four years the National Living Wage has increased by 37%. SIL has matched these increases, giving pay awards for 37.5% over the last four years. Although the Government has increased the National Living Wage it has not increased funding for social care by a similar amount, making it very difficult for both local authorities and care providers to balance their budget. From April 2026 the National Living Wage has increased by 4.1% and SIL has increased pay for staff by 4.2%. The budget for 2026/27 is projecting a deficit for the year. However, when one off costs in the year are taken out, SIL is projecting to break even. Although SIL has strong financial reserves it aims to at least break even each year.

Despite the current difficulties facing the sector, SIL maintains healthy reserves. The unrestricted funds at 31st March 2026 were £1.138m. These reserves are necessary because the social care sector will continue to face significant challenges in both funding and in the retention and recruitment of staff. We will need these reserves in future years to ensure that we can look after both our service users and staff to the best of our abilities.

I am very pleased that during the year SIL paid out £6,067 from the Charitable Aims Fund. This has been set up to fund projects to help service users, staff and other organisations improve independence and wellbeing. 12 grants were made, all of which will have a positive impact upon vulnerable people living in Herefordshire. During the last two years we have made 36 grants and paid out £17,578.

Last year we started to develop a mouth tool for people with an upper body disablement. This was inspired by a long term SIL service user who has used homemade mouth tools since childhood. During 2025/26 we continued to develop this product, and it is now ready to go to market and hopefully benefit many people. The tool will help in undertaking many daily tasks and improve an individual's ability to access on line services, hobbies, or environmental controls. SIL received grant support for the development of the product and paid the remainder of the costs from reserves.

This year saw Hereford Men's Mental Health group run a second annual Blue Monday Conference. The event focused on Men's Mental Health and is proving hugely popular; the number of attendees doubled from the previous year with around 130 delegates. There was support from some great key-note speakers including Lord Lieutenant, Edward Harling, the Mayor of Hereford, Dan Powell and celebrity gardener, Monty Don. I am really pleased to say that Monty Don has agreed to be a Patron of the group.

Over 90% of people who completed a feedback form for the event stated that they would like the event to run again, so it looks like it could become an annual fixture. My thanks to Paul Stevens and Chris Reynolds for arranging the event and the funding to support it.

Everything SIL does is about people and we wouldn't be able to provide the wide variety of support we do without having high-quality, committed staff who understand the impact and importance of what we do.

The relationship between our staff and the people we support is vitally important, as many people who use our services stay with us for many years. We recognise the trust that is placed in us by every single person who uses our services and I would like to thank them for their loyalty.

SIL's trustees also play a significant role in the success of the organisation and we are extremely lucky to have trustees with a wide range of skills and expertise. We strive to make sure that at least 50% of our trustees are service users or family carers, which helps maintain the service user led culture which has always been at the heart of the organisation.

This year we have appointed a new Chair, Nick Green, and he has worked with me to improve the way our Board works. Nick has brought incredible energy and expertise to the role, which has enabled us to make some significant improvement in a short space of time. His enthusiasm for SIL and what we do is obvious and he is a real asset to the organisation.

SIL is a remarkable organisation and at the Annual General Meeting we will be celebrating our 30th birthday. By continuing to work together, we will go from strength to strength in the next 30 years.

Euan McPherson

Chief Executive

Report of the Trustees
for the Year Ended 31 March 2026

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2026. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Our Charitable Objects

To relieve disabled people and their family carers through the provision and promotion of services which foster independent living and improve their conditions of life, and which assist disabled people and their family carers to actively participate in and integrate into society.

Our Vision

To enable people affected by disabilities to exercise choice and control, to live independent lives and to actively participate in society.

SIL's Mission

To be the provider of choice for individual care and support, empowering people to lead an independent life.

SIL's Guiding Principles (PRIDES):

- **P**artnership - working with individuals, groups and organisations to share knowledge and improve outcomes for disabled people.
- Respect - for all.
- Innovation - adapting efficiently and effectively to change and embracing new technology.
- Diversity - to be accepting of all people, both within and outside SIL.
- Equality - for all
- Strength-based -maximising ability and not being constrained by disability.

Public benefit

The trustees have carefully considered the public benefit duty and are satisfied that the organisation meets this requirement. Our activity is directed towards the benefit of disabled people and family carers with the aim of fostering equality through the provision of services and information. Services provided in pursuit of public benefit are:

- Independent living at home (supported living) - domiciliary care service for people with complex needs.
- Homecare - general domiciliary care service.
- Direct Payments Support Services (DPSS) - recruitment, payroll, employment support, pensions, bookkeeping and third party provider service.

ACHIEVEMENTS AND PERFORMANCE

Charitable activities

SIL supported over 400 people throughout Herefordshire in 2025/26, through the above services. The people who used SIL's services include people with physical disabilities, learning disabilities, mental health, older people, acquired brain injuries and carers.

Listed below are some of SIL's achievements and successes during 2025/26:

- Provided services to over 400 service users during the year.
- Provided over 145,000 hours of homecare and supported living, including over 81,000 for Herefordshire Council.
- Increased pay by 6% in April 2025.
- Maintained a CQC rating of Good across all areas.
- Supported the Hereford Men's Mental Health group's successful second Blue Monday conference in January 2026
- Approved 12 grants from the Charitable Aims Fund totalling £6,067.
- Developed the enablement product for people with an upper body disability (mouth tool) and obtained £40,000 grant funding for the project. The product is now ready to go to market.
- Prepared a Social Value Annual Report showing where SIL has delivered additional value to our staff, service users and the wider community.

FINANCIAL REVIEW

Financial position

SIL has reported a deficit of £24,794 (2025: £52,871 deficit) for the year to 31st March 2026. The budget for the year projected a deficit £5,376 on unrestricted funds. The deficit includes a deficit of £36,468 on restricted funds (which are fully funded) and a surplus of £11,674 on unrestricted funds.

The surplus on unrestricted funds includes payments from the Charitable Aims Fund for £6,067 and funding for the mouth tools project for £13,020.

It is very difficult at present in the social care sector to recruit and retain staff. During last year staff numbers reduced from 148 to 141. During 2025/26 staff numbers increased to 147 at the year end, nearly back to the level of two years ago. This allowed SIL to slightly increase the hours provided in the year.

In April 2025 the Government made significant changes to the rates for Employers National Insurance. The cost for Employers National Insurance for the year was £333k, compared to £227k the previous year. Adjusting for the pay award the increased cost for the year was over £90,000.

Principal funding sources

The main source of income for SIL is from charitable activities provided for service users. 86% of income relates to services provided by supported Independent Living at Home and Homecare. These services provide individual care and support for disabled and older people, empowering them to lead an independent life. Hours are provided to the following:

- Herefordshire Council	56%
- Health Service	13%
- Service Users with Direct Payment accounts	23%
- Private Funders	8%

Herefordshire Council increase their hourly rates in March each year. For 2025/26 the Council rates were increased by 8% for Homecare and supported living. Health service rates are negotiated for each contract. Service users with Direct Payment accounts are charged at Council rates. Private funders for 2025/26 were charged at the Council rate plus 20%.

Investment policy and objectives

During the year SIL earned £13,342 on investments, compared to £17,688 the previous year. The Bank of England base rate was 5.25% in April 2024 and reduced to 4.5% in March 2025 and to 3.75% in March 2026. An Investment Report was presented monthly to the Finance Committee.

SIL has adopted an ethical investment policy to ensure that its investments do not conflict with the organisation's aims. The Trustees have agreed a list of approved banks and building societies that funds will be invested in. The Trustees have noted that the rate of return may be less from using the approved list, rather than going to the full market.

Surplus funds held by SIL will be invested prudently. SIL will maximise the return from investments ensuring security and liquidity and only using the approved list for investments. No investments will be made for more than 95 days' notice without the approval of the Trustees.

There was no borrowing during 2025/26 and there is no intention to borrow in 2026/27.

Reserves policy

The total funds held by SIL at 31st March 2026 amounted to £1,152,991 (2025 - £1,177,785). This included restricted funds of £14,913 relating to the Third Party Provider and the Hereford Men's Mental Health Group and £7,422 designated funds for SIL's Charitable Aims Fund. Unrestricted reserves at 31st March 2026 were £1,138,078 (2025 - £1,126,404).

Free reserves, which include the unrestricted funds at the year end excluding tangible fixed assets amounted to £730,922 (2025 - £709,425).

The Trustees have decided that the unrestricted funds which have not been designated for a specific use, together with the value of the office building, should be maintained at a level to cover the total cost of closure. The Trustees consider that this is a responsible way to maintain reserves and this level of reserve was maintained throughout the year.

FINANCIAL REVIEW

Risk Management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure that appropriate controls are in place to provide reasonable assurance against fraud and error. The Trustees have undertaken this due diligence. A risk register has been established and is updated at least annually.

The major risks at present for SIL relate to the retention and recruitment of staff and to the rates paid by Herefordshire Council. Plans have been made to minimise these risks. A recruitment and retention strategy has been developed during the year to ensure that SIL remains an employer of choice. The strategy looks at different recruitment strategies for staff groups and increasing the range of staff benefits. Council rate increases are dependent upon central government funding. The Senior Management Team plans for projected increases in the National Living Wage and in Council rates.

Internal control risks are minimised by the implementation of policies and procedures for the approval of all transactions and procedures are in place to ensure compliance with health and safety for staff, service users and visitors to the office. SIL has a CQC rating of good for all regulated services. Policies and procedures are periodically reviewed to ensure that they continue to meet the needs of the organisation.

PLANS AND PRIORITIES FOR 2026/27

The SIL Steering Wheel has been developed to help guide how staff do their job. It keeps everyone focused on what matters most and ensures that everyone is steering in the right direction. The Steering Wheel:

- Gives direction - where to focus time and effort.
- Improves quality - provide better, safer and more person-centred support.
- Supports good governance - follow rules, policies and best practice.
- Measures performance

The Steering Wheel shows the priorities for SIL for 2026/27:

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Charity constitution

SIL is a Company Limited by Guarantee (as defined by the Companies Act 2006) and is governed by Articles of Association and a deed of trust. It was incorporated in December 2002. Registered charity status was obtained on 15th August 2003. SIL works with all disabled and older people who can benefit from our services.

Consistent with our vision SIL is a service user led/controlled organisation, and strives to have at least 50% disabled trustees or family carers. A register of interest is maintained and declarations of potential conflicts of interest are a standing agenda item at meetings.

Recruitment and appointment of new trustees

SIL uses various channels to identify and attract Trustees with the skills and knowledge to effectively direct the affairs of the charity. Prospective Trustees complete an application form and a declaration of eligibility and have an interview with the Chair and Chief Executive. They are invited to up to three Board meetings, where they have speaking rights, but not voting rights, and they are supplied with a role description, person specification and "The Essential Trustee" guide. Post Board approval they sign a Contract, Code of Conduct and Register of Interests. Access needs are determined in order to provide support and equipment.

A comprehensive induction is provided. New Trustees receive a Trustee Welcome Pack and meet with the Chief Executive and each of the senior managers, and are assigned a buddy from the existing trustees. They also have access to on line training through SIL's training provider and the National Council of Voluntary Organisations (NCVO).

The Annual General Meeting on 2nd October 2025 confirmed the appointment of two new Trustees - Alex Hempton-Smith and Nick Green. The meeting also noted the resignation of the previous Chair, Angie Higham, due to poor health.

During the year one new Trustee has been recruited - Lama Choesang. Her appointment will be confirmed at the Annual General Meeting.

Evaluation of Board Performance

During 2025/26 Board meetings were held every two months and Finance Committee meetings were held monthly. In 2025/26 the Trustees provided good attendance at all meetings.

Board Meetings and Committees

The Trustees delegate day to day management of the organisation to the Chief Executive and the Senior Management Team. The Trustees meet with managers at the Board Meetings and at Committee meetings. During the year there was a review of the meeting arrangements and a number of changes were made:

- The Board of Trustees now meet on a quarterly basis in February, May, August and November.
- Four sub-committees have been introduced with Trustees each attending one or two meetings.
    * People Committee - meets bi-monthly
    * Finance Committee - meets seven times per year
    * Safety and Compliance Committee - meets quarterly
    * Innovation Committee - meets quarterly

Quality and Impact

- CQC Rating - Good
- Disability Confident Leader Employer
- ACAS Model Workplace

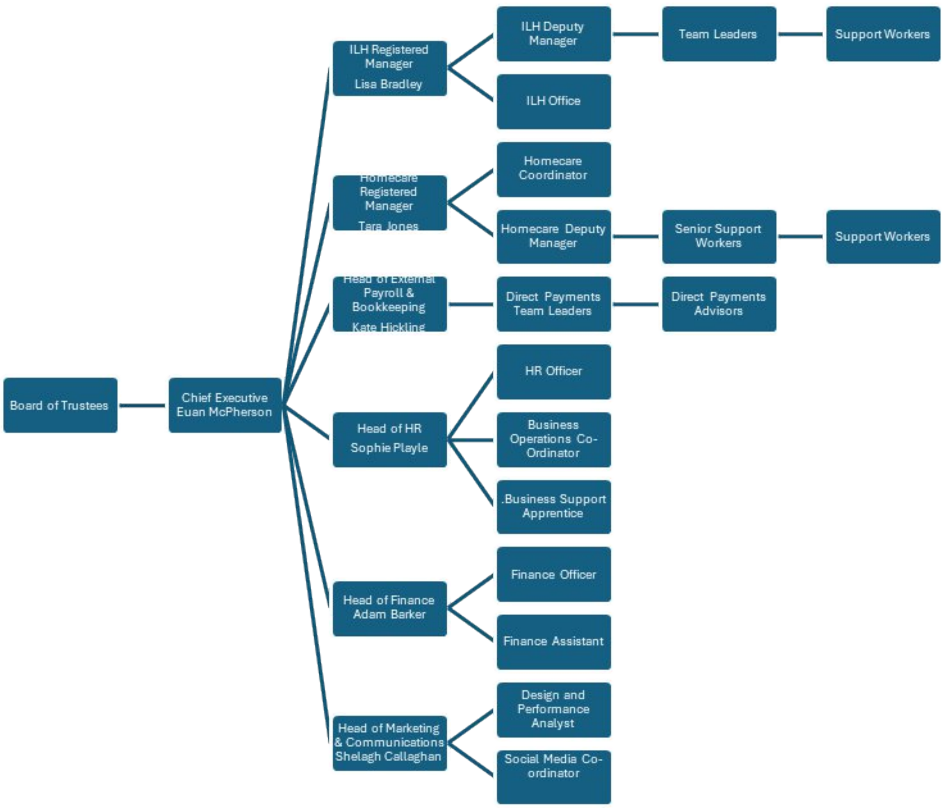
STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

SIL promotes the employment of disabled people in line with our guiding principles and guarantees a job interview to disabled candidates meeting the essential criteria. Approximately 25% of staff are either disabled or have substantial care responsibilities. Our target is to achieve 30%. SIL holds the Disability Confident Leader Status.

Staff are based at our Head Office in Leominster. The Trustees delegate day-to-day management to the Chief Executive, who heads a Senior Management Team. This comprises the Heads of Service (for ILH, Homecare and DPSS), Head of HR, Head of Marketing and Communication and Head of Finance. The Senior Management Team reports to the Board on a regular basis.

At 31st March 2026 SIL employed a headcount total of 147 staff - 129 (88%) of whom were providing services and 18 (12%) were support staff.



Key management remuneration

The annual pay increase for all staff is approved by the Trustees.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Memberships

SIL is a member of the following organisations and alliances:

- Homecare Association (HCA)
- National Council of Voluntary Organisations (NCVO)
- Disability Rights UK
- Dementia Action Alliance
- Making it Real (Think Local; Act Personal)
- Herefordshire Disability United
- Herefordshire Voluntary Organisations Support Services (HVOSS)
- Skills for Care Registered Managers Network (chair for Herefordshire Group).

SIL is a signatory to the Social Care Commitment; a promise to provide high quality social care.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

04624968 (England and Wales)

Registered Charity number

1099020

Registered office

1 Owen Way
Leominster Enterprise Park
Leominster
Herefordshire
HR6 0LA

Trustees

A Higham (resigned 30.9.25)
D Hughes
V L Manley (resigned as director on 25.3.26, remains as a trustee only)
T R Misselbrook
J Rogers
J Thornby
P Rowson
N J Green (Chair) (appointed 2.10.25)
A Hempton-Smith (appointed 5.10.25)

Senior Management

E McPherson - Chief Executive Officer
P Skelton - Head of Finance (retired 30.7.26)
A Barker - Head of Finance (appointed 2.6.26)

Company Secretary

E McPherson

REFERENCE AND ADMINISTRATIVE DETAILS
Auditors
DJH Audit Limited
Statutory Auditors
2 Wyevale Business Park
Kings Acre
Hereford
Herefordshire
HR4 7BS

Bankers
Unity Trust Bank Plc
Nine Brindleyplace
Birmingham
B1 2HB

AUDITORS
The auditors, DJH Audit Limited, will be proposed for re-appointment at the forthcoming Annual General Meeting.

Approved by order of the board of trustees on .... and signed on its behalf by:

....
N J Green - Trustee

Statement of Trustees' Responsibilities for the Year Ended 31 March 2026

The trustees (who are also the directors of Services for Independent Living for the purposes of company law) are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year. Under that law, the trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law).

Under company law the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Report of the Independent Auditors to the Trustees of

Report of the Independent Auditors to the Trustees of
Services for Independent Living

Opinion
We have audited the financial statements of Services for Independent Living (the 'charitable company') for the year ended 31 March 2026 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:
- give a true and fair view of the state of the charitable company's affairs as at 31 March 2026 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion
We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and the provisions available for small entities, in the circumstances set out in note 22 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern
In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information
The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception
We have nothing to report in respect of the following matters where the Charities (Accounts and Reports) Regulations 2008 requires us to report to you if, in our opinion:
- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Report of the Independent Auditors to the Trustees of

Responsibilities of trustees
As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements
We have been appointed as auditors under Section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, we considered the following:

- the nature of the industry and sector, control environment and business performance
- results of our enquiries of management about their own identification and assessment of the risks of irregularities
- any matters we identified having obtained and reviewed the policies and procedures relating to:
- identifying, evaluating and complying with laws and regulations and whether they were aware of any instances of non-compliance
- detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected or alleged fraud
- the internal controls established to mitigate risks of fraud or non-compliance with laws and regulations
- the matters discussed among the audit engagement team and involving internal specialists, regarding how and where fraud might occur in the financial statements and any potential indicators of fraud

As a result of these procedures we considered the opportunities that may exist within the organisation for fraud and identified the greatest potential for fraud in income, which was raised as a key audit matter in the current year. In common with all UK audits we are also required to perform specific procedures to respond to the risk of management override.

We also obtained an understanding of the legal and regulatory framework the organisation operates in, focusing on provisions of hose laws and regulations that had a direct effect on the determination of material amounts and disclosures in the financial statements. The keys laws and regulations we considered in this context include the Companies Act, Charities Act and Charities SORP and tax legislation.

In addition we considered provisions of other laws and regulations that do not have a direct effect on the financial statements but compliance with which may be fundamental to the organisation's ability to operate. These include health and safety.

In addition to the above, our procedures to respond to risks identified include the following:

- reviewing the financial statements disclosures and testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having an effect in the financial statements
- enquiring of management concerning actual and potential litigation claims
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatements due to fraud
- reading minutes oof meetings of those charged with governance
- in addressing the risk of fraud through management override of controls, testing the appropriateness of journal entries and other adjustments; assessing with their judgements made in making accounting estimates are indicative of a potential bas; and evaluating the business rationale of any significant transactions that are unusual or outside the normal course of business.

We also communicated relevant laws and regulations and potential fraud risks to all engagement team members, including internal specialises and remained alert to any indications of fraud or non-compliance with laws and regulations throughout the audit.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

DJH Audit Limited
Statutory Auditors
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006
2 Wyevale Business Park
Kings Acre
Hereford
Herefordshire
HR4 7BS

Date: ....

Services for Independent Living

Statement of Financial Activities
(Incorporating an Income and Expenditure Account)
for the Year Ended 31 March 2026

	Notes	Unrestricted funds £	Restricted funds £	31.3.26 Total funds £	31.3.25 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	955	45,771	46,726	48,094
Charitable activities	5				
ILH		2,616,538	-	2,616,538	2,369,753
Mental Health Training		-	-	-	6,667
Homecare		704,072	-	704,072	603,672
Third Party Provider Service		-	228,350	228,350	226,319
Hereford DPSS		250,546	-	250,546	249,305
Other trading activities	3	-	1,500	1,500	-
Investment income	4	13,343	-	13,343	17,688
Total		3,585,454	275,621	3,861,075	3,521,498
EXPENDITURE ON					
Charitable activities	6				
ILH		2,550,785	-	2,550,785	2,363,606
Mental Health Training		-	-	-	3,177
Hereford Men's Mental Health Group		-	18,254	18,254	14,730
Homecare		768,508	-	768,508	710,242
Third Party Provider Service		-	253,073	253,073	238,173
Hereford DPSS		235,400	-	235,400	198,002
Other		6,067	53,782	59,849	46,439
Total		3,560,760	325,109	3,885,869	3,574,369
NET INCOME/(EXPENDITURE)		24,694	(49,488)	(24,794)	(52,871)
Transfers between funds	19	(13,020)	13,020	-	-
Net movement in funds		11,674	(36,468)	(24,794)	(52,871)
RECONCILIATION OF FUNDS					
Total funds brought forward		1,126,404	51,381	1,177,785	1,230,656
TOTAL FUNDS CARRIED FORWARD		1,138,078	14,913	1,152,991	1,177,785

CONTINUING OPERATIONS
All income and expenditure has arisen from continuing activities.

Balance Sheet
31 March 2026

	Notes	31.3.26 £	31.3.25 £	
FIXED ASSETS				
Tangible assets	14	407,156	416,976	
CURRENT ASSETS				
Debtors	15	470,985	400,628	
Investments	16	222,164	248,752	
Cash at bank and in hand		553,394	577,615	
1,246,5431,226,995				
CREDITORS				
Amounts falling due within one year	17	(500,708)	(466,186)	
NET CURRENT ASSETS		745,835	760,809	
TOTAL ASSETS LESS CURRENT LIABILITIES		1,152,991	1,177,785	
NET ASSETS				1,152,991
FUNDS	19			
Unrestricted funds				1,138,078
Restricted funds				14,913
TOTAL FUNDS				1,152,991

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2026.

The members have not deposited notice, pursuant to Section 476 of the Companies Act 2006 requiring an audit of these financial statements.

The trustees acknowledge their responsibilities for
(a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
(b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been audited under the requirements of Section 145 of the Charities Act 2011.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on .... and were signed on its behalf by:

....
N J Green - Trustee

Services for Independent Living

Cash Flow Statement
for the Year Ended 31 March 2026

	Notes	31.3.26 £	31.3.25 £
Cash flows from operating activities			
Cash generated from operations	1	(53,407)	(49,600)
Net cash used in operating activities		(53,407)	(49,600)
Cash flows from investing activities			
Purchase of tangible fixed assets		(10,745)	(15,132)
Movement on unlisted investments		26,588	67,563
Interest received		13,343	17,688
Net cash provided by investing activities		29,186	70,119
Change in cash and cash equivalents in the reporting period		(24,221)	20,519
Cash and cash equivalents at the beginning of the reporting period		577,615	557,096
Cash and cash equivalents at the end of the reporting period		553,394	577,615

Notes to the Cash Flow Statement
for the Year Ended 31 March 2026

1. RECONCILIATION OF NET EXPENDITURE TO NET CASH FLOW FROM OPERATING ACTIVITIES

	31.3.26	31.3.25
	£	£
Net expenditure for the reporting period (as per the Statement of Financial Activities)	(24,794)	(52,871)
Adjustments for:		
Depreciation charges20,56520,165		
Interest received(13,343)(17,688)		
(Increase)/decrease in debtors(70,357)15,259		
Increase/(decrease) in creditors34,522(14,465)		
Net cash used in operations	(53,407)	(49,600)

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.25	Cash flow	At 31.3.26
	£	£	£
Net cash			
Cash at bank and in hand577,615(24,221)553,394			
577,615(24,221)553,394			
Liquid resources			
Deposits included in cash---			
Current asset investments248,752(26,588)222,164			
248,752(26,588)222,164			
Total826,367(50,809)775,558			

The notes form part of these financial statements

1. ACCOUNTING POLICIES

Basis of preparing the financial statements
The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Going concern
The Trustees have assessed whether the use of the going concern basis is appropriate particularly after taking account of the impact of the current external financial environment. They have re-assessed the business plans, income and expenditure projections, and taken the Charity's reserve levels into account. Their conclusion is that there is no doubt about the Charity's ability to continue operating as a going concern.

The Trustees have made this assessment for a period of a least one year from the date of approving the financial statements and are assured that the Charity has adequate resources to continue to operate for the foreseeable future.

The Charity therefore continues to adopt the going concern basis in preparing its financial statements.

Income
All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Voluntary income is received by way of grants, donations and gifts and is included in full in the Statement of Financial Activities when receivable. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity, are recognised when the charity becomes unconditionally entitled to the grant.

Donated services and facilities are included at the value to the charity where this can be quantified. The value of services provided by volunteers has not been included in these accounts.

Investment income is included when receivable.

Incoming resources from charitable trading activity are accounted for when earned.

Incoming resources from grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

Expenditure
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

continued...

1. ACCOUNTING POLICIES - continued

Expenditure
Grants offered subject to conditions which have not been met at the year end date are noted as a commitment but not accrued as expenditure.

Goodwill
Goodwill, being the amount paid in connection with the acquisition of a business in 2020, is being amortised evenly over its estimated useful life of four years.

Tangible fixed assets
Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property	-	2% on cost
Fixtures and fittings	-	Straight line over 4 years and Straight line over 10 years
Motor vehicles	-	Straight line over 4 years

Tangible fixed assets costing more than £500 net are capitalised and are stated at cost.

Revaluations
Land and buildings are subject to a full revaluation exercise at least every three years. The last full valuation took place at 31st March 2025.

Taxation
The charity is exempt from corporation tax on its charitable activities.

Fund accounting
Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits
The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Investments
Investments are valued at mid-market price at the balance sheet date. Realised investment gains/losses represent the differences on sale of investments between the proceeds on sale and the opening market value and/or cost of additions in the period. Unrealised investment gains/losses represent the differences between the closing market value and the opening market value and/or cost of additions in the period.

Debtors
Trade and other debtors are recognised at the settlement amount due after any discount offered. Prepayments are valued at the amount prepaid net of any discounts due.

Cash at bank and in hand
Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and provisions

 continued...

1. ACCOUNTING POLICIES - continued

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

2. DONATIONS AND LEGACIES

	Unrestricted funds £	Restricted funds £	31.3.26 Total funds £	31.3.25 Total funds £
Donations	25	8	33	24
Grants	-	45,763	45,763	48,045
Other	930	-	930	25

95545,77146,72648,094

Grants received, included in the above, are as follows:

	31.3.26 £	31.3.25 £
Herefordshire Council - Mouth Tools Project	22,463	23,560
B&Q - Herefordshire Mens Mental Health	-	3,005
Barrels - Herefordshire Mens Mental Health	-	1,500
National Lottery - Herefordshire Mens Mental Health	-	19,980
RTO (Research and Technology Organisations)	15,000	-
Eveson Trust - Mouth Tools Project	3,300	-
Hereford City Council - HMMH	5,000	-

45,76348,045

3. OTHER TRADING ACTIVITIES

	Unrestricted funds £	Restricted funds £	31.3.26 Total funds £	31.3.25 Total funds £
Sponsorships	-	1,500	1,500	-

4. INVESTMENT INCOME

	Unrestricted funds £	Restricted funds £	31.3.26 Total funds £	31.3.25 Total funds £
Deposit account interest	13,343	-	13,343	17,688

continued...

5. INCOME FROM CHARITABLE ACTIVITIES

	Activity	31.3.26 £	31.3.25 £
Care and support services	ILH	2,616,538	2,369,753
Care and support services	Mental Health Training	-	6,667
Care and support services	Homecare	704,072	603,672
Care and support services	Third Party Provider Service	228,350	226,319
Care and support services	Hereford DPSS	250,546	249,305
		3,799,506	3,455,716

6. CHARITABLE ACTIVITIES COSTS

	Direct Costs £	Grant funding of activities (see note 7) £	Support costs (see note 8) £	Totals £
ILH	2,180,596	-	370,189	2,550,785
Hereford Men's Mental Health Group	18,254	-	-	18,254
Homecare	679,530	-	88,978	768,508
Third Party Provider Service	253,073	-	-	253,073
Hereford DPSS	200,521	-	34,879	235,400
Other	53,782	6,067	-	59,849
	3,385,756	6,067	494,046	3,885,869

7. GRANTS PAYABLE

	31.3.26 £	31.3.25 £
Other	6,067	11,511

8. SUPPORT COSTS

	Management £	Governance costs £	Totals £
ILH	352,987	17,202	370,189
Homecare	87,804	1,174	88,978
Hereford DPSS	34,422	457	34,879
	475,213	18,833	494,046

continued...

9. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.26	31.3.25
	£	£
Auditors' remuneration	7,710	7,345
Depreciation - owned assets	20,565	20,165

10. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2026 nor for the year ended 31 March 2025.

Trustees' expenses

3 (2025: 4) trustees were reimbursed £779(2025: £890) for travel and other expenses.

11. STAFF COSTS

	31.3.26	31.3.25
	£	£
Wages and salaries	3,042,472	2,845,101
Social security costs	333,031	227,016
Other pension costs	71,115	67,037
	3,446,618	3,139,154

The average monthly number of employees during the year was as follows:

	31.3.26	31.3.25
Direct charitable activities	132	135
Support	12	12
	144	147

The number of employees whose employee benefits (excluding employer pension costs) exceeded £60,000 was:

	31.3.26	31.3.25
£60,001 - £70,000	-	1
£70,001 - £80,000	1	-
	1	1

Remuneration of key management personnel totalled £114,199 (2025: £105,274) for the year.

 continued...

12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	25	48,069	48,094
Charitable activities			
ILH	2,369,753	-	2,369,753
Mental Health Training	6,667	-	6,667
Homecare	603,672	-	603,672
Third Party Provider Service	-	226,319	226,319
Hereford DPSS	249,305	-	249,305
Investment income	17,688	-	17,688
Total	3,247,110	274,388	3,521,498
EXPENDITURE ON			
Charitable activities			
ILH	2,363,606	-	2,363,606
Mental Health Training	3,177	-	3,177
Hereford Men’s Mental Health Group	-	14,730	14,730
Homecare	710,242	-	710,242
Third Party Provider Service	-	238,173	238,173
Hereford DPSS	198,002	-	198,002
Other	11,512	34,927	46,439
Total	3,286,539	287,830	3,574,369
NET INCOME/(EXPENDITURE)	(39,429)	(13,442)	(52,871)
Transfers between funds	(11,368)	11,368	-
Net movement in funds	(50,797)	(2,074)	(52,871)
RECONCILIATION OF FUNDS			
Total funds brought forward	1,177,201	53,455	1,230,656
TOTAL FUNDS CARRIED FORWARD	1,126,404	51,381	1,177,785

13. INTANGIBLE FIXED ASSETS

	Goodwill £
COST	
At 1 April 2025 and 31 March 2026	25,000
AMORTISATION	
At 1 April 2025 and 31 March 2026	25,000
NET BOOK VALUE	
At 31 March 2026	-
At 31 March 2025	-

continued...

continued...

14. TANGIBLE FIXED ASSETS

	Freehold property £	Fixtures and fittings £	Motor vehicles £	Totals £
COST				
At 1 April 2025	459,761	142,852	15,250	617,863
Additions	-	10,745	-	10,745
At 31 March 2026	459,761	153,597	15,250	628,608
DEPRECIATION				
At 1 April 2025	95,528	90,109	15,250	200,887
Charge for year	6,924	13,641	-	20,565
At 31 March 2026	102,452	103,750	15,250	221,452
NET BOOK VALUE				
At 31 March 2026	357,309	49,847	-	407,156
At 31 March 2025	364,233	52,743	-	416,976

Included in cost or valuation of land and buildings is freehold land of £113,833 (2025 - £113,833) which is not depreciated.

On 27th March 2025 a formal valuation was carried out on the Charity's premises, 1 Owen Way, by McCartneys LLP. The property was valued at £420,000, the Trustee's have reviewed and concluded that the carrying value of the property in the financial statements remains appropriate.

15. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.26 £	31.3.25 £
Trade debtors	345,267	336,922
Other debtors	105,965	41,063
Prepayments and accrued income	19,753	22,643
	470,985	400,628

16. CURRENT ASSET INVESTMENTS

	31.3.26 £	31.3.25 £
Unlisted investments	222,164	248,752

continued...

17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	31.3.26	31.3.25
	£	£
Trade creditors	5,424	6,423
Social security and other taxes	58,843	46,888
VAT	10,908	11,576
Other creditors	40,875	34,856
Client accounts	264,322	252,864
Accruals and deferred income	120,336	113,579
	500,708	466,186

18. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds	Restricted funds	31.3.26 Total funds	31.3.25 Total funds
	£	£	£	£
Fixed assets	407,156	-	407,156	416,976
Current assets	1,228,297	18,246	1,246,543	1,226,995
Current liabilities	(497,375)	(3,333)	(500,708)	(466,186)
	1,138,078	14,913	1,152,991	1,177,785

19. MOVEMENT IN FUNDS

	At 1.4.25	Net movement in funds	Transfers between funds	At 31.3.26
	£	£	£	£
Unrestricted funds				
General fund	1,112,915	30,761	(13,020)	1,130,656
Designated Charitable Aims Fund	13,489	(6,067)	-	7,422
	1,126,404	24,694	(13,020)	1,138,078
Restricted funds				
Hereford Men's Mental Health Group	20,182	(11,746)	-	8,436
Third Party Provider Service	31,199	(24,722)	-	6,477
Mouth Tools Project	-	(13,020)	13,020	-
	51,381	(49,488)	13,020	14,913
TOTAL FUNDS	1,177,785	(24,794)	-	1,152,991

continued...

continued...

19. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	3,585,454	(3,554,693)	30,761
Designated Charitable Aims Fund	-	(6,067)	(6,067)
	3,585,454	(3,560,760)	24,694
Restricted funds			
Hereford Men's Mental Health Group	6,508	(18,254)	(11,746)
Third Party Provider Service	228,351	(253,073)	(24,722)
Mouth Tools Project	40,762	(53,782)	(13,020)
	275,621	(325,109)	(49,488)
TOTAL FUNDS	3,861,075	(3,885,869)	(24,794)

Comparatives for movement in funds

	At 1.4.24 £	Net movement in funds £	Transfers between funds £	At 31.3.25 £
Unrestricted funds				
General fund	1,152,201	(27,918)	(11,368)	1,112,915
Designated Charitable Aims Fund	25,000	(11,511)	-	13,489
	1,177,201	(39,429)	(11,368)	1,126,404
Restricted funds				
Hereford Men's Mental Health Group	10,403	9,779	-	20,182
Third Party Provider Service	43,052	(11,853)	-	31,199
Mouth Tools Project	-	(11,368)	11,368	-
	53,455	(13,442)	11,368	51,381
TOTAL FUNDS	1,230,656	(52,871)	-	1,177,785

continued...

continued...

19. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	3,247,110	(3,275,028)	(27,918)
Designated Charitable Aims Fund	-	(11,511)	(11,511)
	3,247,110	(3,286,539)	(39,429)
Restricted funds			
Hereford Men's Mental Health Group	24,508	(14,729)	9,779
Third Party Provider Service	226,320	(238,173)	(11,853)
Mouth Tools Project	23,560	(34,928)	(11,368)
	274,388	(287,830)	(13,442)
TOTAL FUNDS	3,521,498	(3,574,369)	(52,871)

A description of restricted funds is as follows:
Megan Baker House Ltd - Monies raised towards Megan Baker House.

Hereford Men's Mental Health (HMMH) - A peer support group open to men in Herefordshire, funded by grants and donations.

Third Party Provider Service - SIL manages the finance for an individual funded by the Clinical Commissioning Group (CCG).

Mouth Tools Project - development of an enablement product for people with an upper body disablement.

20. EMPLOYEE BENEFIT OBLIGATIONS

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to the statement of financial activities in respect of defined contribution schemes was £71,115 (2025: £67,037).

21. RELATED PARTY DISCLOSURES

At the year end £264,322 (2025: £242,864) cash was being held separately in a client bank accounts by the charity on behalf of its service users in connection with the Payroll and Managed Accounts Service, to which the charity operates in an agent capacity.

During the year 3 (2025: 4) trustees received services from the charity amounting to £271,377 (2025: £349,473), at the balance sheet date £531 (2025: £322) was outstanding.

continued...

22. FRC ETHICAL STANDARD - PROVISIONS AVAILABLE FOR SMALL ENTITIES

In common with many other businesses of our size and nature we use our auditors to prepare and submit returns to the tax authorities and assist with the preparation of the financial statements.

Detailed Statement of Financial Activities
for the Year Ended 31 March 2026

	31.3.26 £	31.3.25 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	33	24
Grants	45,763	48,045
Other	930	25

46,72648,094

Other trading activities		
Sponsorships	1,500	-
Investment income		
Deposit account interest	13,343	17,688
Charitable activities		
Care and support services	3,799,506	3,455,716
Total incoming resources	3,861,075	3,521,498
EXPENDITURE		
Charitable activities		
Wages	2,757,329	2,555,337
Social security	301,219	202,968
Pensions	64,300	59,644
Recruitment and training	2,354	5,237
Support Services	15,000	15,000
Travel expenses	59,827	55,101
Telephone	18,112	26,375
IT Costs	58,109	55,718
Sundries	24,525	17,848
Mouth Tools Project	53,782	34,928
Repayment of funds to NHS – Third Party	31,199	24,787
Charitable aims payments	6,067	11,511

3,391,8233,064,454

Support costs		
Management		
Wages	285,143	289,764
Social security	31,812	24,048
Pensions	6,815	7,393
Rates and water	2,250	2,239
Insurance	9,276	8,897
Light and heat	2,065	2,727
Telephone	5,908	8,176
Postage and stationery	7,504	13,947
Marketing	4,304	17,772
Recruitment	9,348	13,995
Carried forward	364,425	388,958

Services for Independent Living

Detailed Statement of Financial Activities
for the Year Ended 31 March 2026

	31.3.26	31.3.25
	£	£
Management		
Brought forward	364,425	388,958
Other costs	22,294	13,984
Building maintenance	7,089	5,247
Computer costs	26,249	23,670
Bank charges	3,737	3,196
Subscriptions	2,047	2,079
Bad debt	868	55
Travel	317	288
Training	25,195	27,879
Office equipment	2,427	8,334
Depreciation of tangible and heritage assets	20,565	20,165
475,213493,855		
Governance costs		
Auditors' remuneration	7,710	7,345
Committee meeting expenses	3,697	4,354
Accountancy and legal fees	7,426	4,361
18,83316,060		
Total resources expended	3,885,869	3,574,369
Net expenditure	(24,794)	(52,871)