

Who can refer to VNHSW?

Referrals are welcomed from:

- Veterans and Reservists (self-referral)
- Primary care services (GP, primary mental health services)
- Secondary mental health services (CMHT, in-patient services)
- Third sector organisations (The Royal British Legion, Change Step etc.)
- Armed Forces (DCMHS)
- Family members (with consent)
- Any other professional working with or supporting a veteran

How to refer to VNHSW

You can refer by:

1. Completing our online referral form at www.veteranswales.co.uk and going to the page 'referrals' or:
2. Contacting the main office via phone or e-mail:
 - **T: 01873 735 240**
 - **E: AdminVnhs.wales@wales.nhs.uk**

Where to get more information

Veterans' NHS Wales

Aneurin Bevan University Health Board
Maindiff Court Hospital
Ross Road
Abergavenny
Monmouthshire
NP7 8NF

T: 01873 735 240

E: AdminVnhs.wales@wales.nhs.uk

 /WelshVeteranService

 @veteranswales

 www.veteranswales.co.uk

Out-patient clinics are available in

- Caerphilly
- Newport
- Caerleon
- South Powys
- Monmouthshire
- Torfaen

Useful contact numbers

VETERANS' GATEWAY
24 Hour First Point of Contact

Free phone: 0808 802 1212

Text: 81212 (request call back)

Website: www.veteransgateway.org.uk

CALL

24 Hour Mental Health Helpline for Wales

Freephone: 0800 132 737

Text: 'Help' to 81066



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Aneurin Bevan
University Health Board



VETERANS
NHS WALES

An NHS service for veterans
with service-related mental
health conditions

www.veteranswales.co.uk

What is Veterans' NHS Wales (VNHSW)?

VNHSW is a NHS service which provides specialist mental health assessments and out-patient psychological and medication treatments.

Who is VNHSW for?

VNHSW is a priority mental health service for veterans and reservists who have served in HM Armed Forces and who have a suspected service-related mental health condition.

Veterans sometimes develop **service-related** mental health problems and these can occur for many reasons ranging from deeply shocking operational experiences to difficulty adapting to civilian life.

You DO NOT need to have served in a combat role in the Armed Forces to experience service-related psychological health problems.



© MOD/Crown copyright 2018

Do you experience any of the following since military service?

- Sleepless nights?
- Frequent conflict with partners, family members and friends?
- Difficulty coping with day to day tasks?
- Avoiding social activities?
- Feelings that you have changed since military service?
- Feelings of guilt or shame?
- Symptoms of depression, anxiety or PTSD?
- Coping with symptoms through use of alcohol, drugs or self-harm?



© MOD/Crown copyright 2018

Helping veterans to get back on track with their lives



© MOD/Crown copyright 2017

What veterans have said about VNHSW

“This was the first time that I felt that I was speaking to a therapist who understood my issues as a veteran”

“The treatment was rightly challenging, but has been extremely effective – even when I sometimes did not believe it would work”

“After ten years of diagnoses I have made a big step forward now instead of being in the situation during flashbacks I can now see myself from outside which is hugely important for me”

“My therapist was great and knew how to handle the subjects I talked about”

“My therapist was able to make me see things in a different way and help me and my family become closer than we have ever been”