



Wye Valley
NHS Trust

Hereford County Hospital
Wye Valley NHS Trust
Union Walk,
HR1 2ER

Tel: 01432 355444

Date: 31/3/2020

Dear Care home/provider

Please find the enclosed poster making you aware of the 'newly enhanced service' at Hereford County Hospital that started in January 2020

During this difficult time, we wanted to reassure you we are still here to support any patients with learning disabilities that need to use the hospital.

Please do get in touch with us directly if you are supporting someone who has been admitted to the hospital as we can offer direct support to them at a time when you as a provider may not be able to.

As you may be aware all routine face-to-face outpatient appointments are being cancelled, or will be carried out over the phone, however, there may be some 'urgent' appointments that will go ahead, so if you are aware of any appointments that we can support at please let us know and we can arrange to attend.

If you would like to discuss anything further in relation to anything in this letter then feel free to give us a call

Best wishes and 'stay safe'

Jayne Davies and Sam Bemand

Learning Disability Liaison Nurses

Glen Burley, Chief Executive

Russell Hardy, Chairman



Compassion • Accountability • Respect • Excellence



Learning Disability Liaison Nurse Service

If you are caring for a person with learning disabilities that is currently in hospital, or coming into hospital for any reason, please get in touch with our team.



Jayne Davies and Sam Bemand

We are here to offer 'support and advice' for adults with learning disabilities and their carer's and we also work closely with the hospital staff.

We want to ensure that patients with learning disabilities have a good experience and a better outcome when using our services.

Call: 01432 355444 Ext: 5426
Mobile: 07815 624053
Email: learningdisabilityliaison@wvt.nhs.uk
Hours: Monday to Friday - 9am to 5pm